



## **Hearing Aid FAQ**

### **Does my plan have a benefit for hearing aids?**

Yes, the State Employee Health Plan (SEHP) provides coverage for one (1) hearing aid device per ear during a three (3) year period. All covered hearing aid services include hearing devices, and covered services from both Network and Non Network apply toward a maximum benefit for all services of \$5,000 per a three (3) year period.

### **How are supplies covered?**

When purchased through an eligible provider, hearing aids and their approved supplies, such as replacement batteries, have a maximum benefit of \$5,000 every three years. Please see your benefit description.

### **Can I choose the hearing aids I like best?**

Great news! When you purchase from an eligible provider, you are welcome to purchase the brand that best suits your needs.

### **Where can I get hearing aid supplies?**

You must use an eligible provider with your medical plan vendor, Aetna or BCBSKS, for your hearing aids. Over-the-counter hearing aids are not covered.

### **Do these services apply towards a deductible and out-of-pocket maximum?**

Yes. Any amounts spent on the hearing aids and supplies (up to the benefit maximum) would apply to your deductible and out-of-pocket maximum.

### **How often does my plan cover the cost of new hearing aids?**

The benefit will pay up to \$5,000 every three years. The three-year benefit period measures the time period based on the year it was purchased and starts over on Jan. 1 in three years.

### **Does my benefit allow me to see the audiologist of my choice, or am I restricted to specific practices/providers?**

No, you do not have to use a set provider for benefits to be available; however, for the highest level of benefits selecting a contracting provider would help limit your cost share.

### **How do I locate a participating provider?**

- Aetna: [www.aetnastateofkansas.com](http://www.aetnastateofkansas.com)
- BCBSKS: [www.bcbsks.com/members/state](http://www.bcbsks.com/members/state)