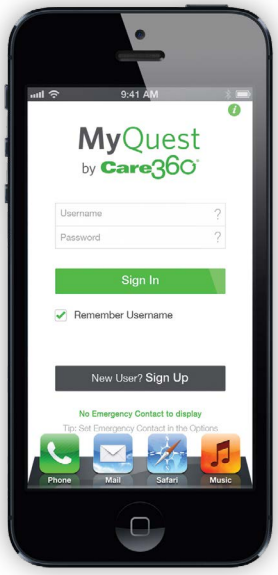
Kansas Department of Administration
State Employee Health Plan

Quest Diagnostics™

MyQuest Patient Portal and Mobile App

Vital information and insights about patient health — right at their fingertips.



MyQuest Mobile Health App

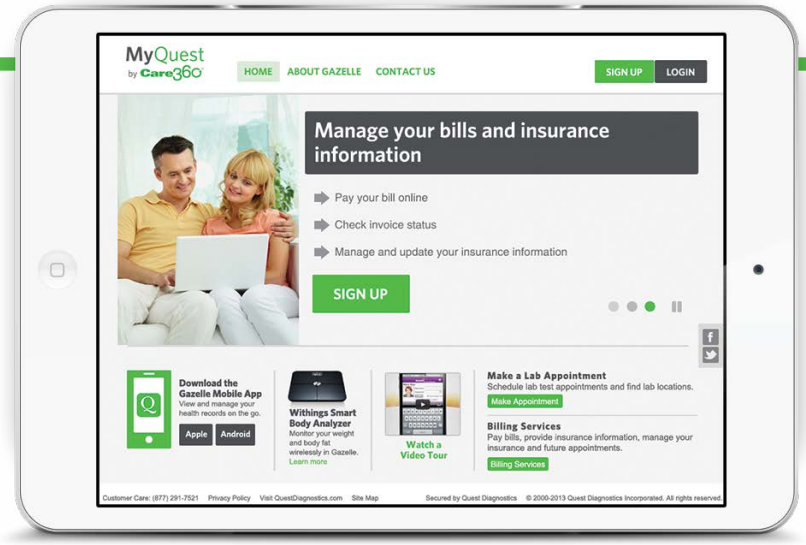
MyQuest, the free mobile app and patient portal empower patients to:

- Get valuable insights into their personal health
- Learn how to take the right steps forward
- Receive easy-to-understand lab results directly on their mobile device or desktop
- Be prepared for an emergency with critical health information for medical responders
- Schedule and receive medication reminders
- Share medical information directly with physicians and specialists
- Schedule appointments and find nearby Quest Diagnostics Patient Service Centers
- Existing Gazelle app users can log in using their existing login information (new patients must register)

With MyQuest, patients have the power to instantly see, store and share essential health information so they can better manage their health and wellness.

If a patient or their family member has a soaring fever and needs to call their doctor for advice, the number is right at their fingertips. When their physician is calling in a prescription and needs pharmacy details, patients have the information in hand. When patients need to contact their insurance company for clarification on medical coverage, they can retrieve their plan group and policy numbers instantly. It's all available on MyQuest and ready to see or share anywhere.

How It Works



MyQuest Patient Portal

Getting started

Patients can access the MyQuest Web portal at QuestDiagnostics.com/MyQuest. They can also download MyQuest on their mobile device from the Apple App and Google Play stores or by visiting QuestDiagnostics.com/MyQuest. To get started, they just need a Quest Diagnostics account. If they already have an account, their existing username and password will work with MyQuest. If they forget their username and password, MyQuest will provide a friendly reminder. If they don't have an account, they can create a new account right in the app or in the portal by providing some personal information.

Getting lab results

With MyQuest, patients can monitor their health baseline with lab results delivered right on their smartphone and in the patient portal. Once they request their lab results from Quest Diagnostics or a participating physician, the information is delivered directly to them. MyQuest displays their results, plus the normal range of values for each lab test. Whether they're managing a chronic condition or watching their cholesterol, they can track their progress with ease. MyQuest also displays consumer-friendly descriptions of lab tests to help patients understand their results.

Schedule an appointment

Through MyQuest, patients can access Quest Diagnostics' appointment scheduling service. If their doctor recommends a lab test, they can schedule the appointment before they even leave the office. That's because our mobile app and portal put the power to schedule a Quest Diagnostics appointment right at their fingertips — no phone calls necessary.

Access medical information

Patients can stop searching for medical files and paper health documents. MyQuest makes it easier to manage medication for themselves or family members. They can store lists of medications, doses, frequencies and start dates. It's all secure in MyQuest any time they need it.

In case of emergency

MyQuest is their lifeline in time of need — especially in case of emergency. Patients enter their information once and MyQuest can display their name, picture, emergency contacts and phone numbers for their physician, if they're needed. It also lists any allergies and medical conditions they have and medications they take. All of the vital information medical responders need is available in MyQuest when time is of the essence.

Share information

With all of this powerful information conveniently stored on patients' phones and in the portal, MyQuest helps them share it in a few simple clicks. Patients can send it by fax or email. They can share all their health information or just emergency details. It's all up to them. They can share it with anyone they choose — another doctor, a friend or a family caregiver. They just select the contact and send.

Life is complicated. **Managing their health shouldn't be**. MyQuest empowers physicians and patients, transforming the way we communicate.

QuestDiagnostics.com

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