



# Care from home

Access quality care with telehealth services



Can't make it into the doctor's office? From the comfort of home, you can meet with a licensed primary care physician (PCP), behavioral health provider or urgent care clinic by phone, video or mobile app. It's a convenient way to receive care if an in-person visit isn't possible or required.

## Many services are covered, including:

- Routine care
- Sick visits
- Urgent care (walk-in clinics)
- Prescription refills
- Behavioral health services (individual and group sessions)
- After-hours or weekend care

Check with your doctor to see if they offer telehealth services. You'll pay the same cost share as you would for an in-person visit, according to the costs listed on your plan benefits summary.



## Questions?

Call the number on the back of your member ID card.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.